

Before we can begin working on your claim, we are required by the Financial Conduct Authority (FCA) to confirm that you understand your free options and that you have chosen to proceed with us. With your consent, your signature will be added to this document to confirm your understanding.

Representation Consent Statement

I understand that I am not required to use Your Claim Matters or My Law Matters to make a compensation claim about my car-finance agreement(s).

Why I've chosen professional help

I've decided to instruct Your Claim Matters and My Law Matters because:

- they will review all my car-finance agreements dating back to 2007;
- they may be able to trace older agreements where I no longer have documents;
- my lender(s) may not be able to locate me; and
- I prefer professional assistance as I don't have the time to manage the process myself.

Alternative Options

I understand that I can instead:

- make the claim myself, free of charge, by contacting my lender(s) or finance provider(s) directly;
- if my lender does not resolve the issue, I can refer my claim to the Financial Ombudsman Service (FOS) or, where applicable, the Financial Services Compensation Scheme (FSCS); or
- ask another claims-management company or a solicitor to act for me.

Acknowledgement

By agreeing to this confirmation, I acknowledge that:

- I understand I could make a claim myself or through one of the free services listed above;
- I have chosen to appoint Your Claim Matters and My Law Matters to handle my claim(s) instead; and
- I authorise for my electronic signature to be applied to this confirmation.

I understand that a fee will be payable to My Law Matters if my claim is successful.

Customer Name: _____

Customer Signature: _____

Date Agreed: _____